

Dear Customer

28th November 2022

Temporary extension of notice for waste deliveries to Fortum

Two planned maintenance shutdowns at Fortum's rotary kilns in the autumn and a subsequent operational shutdown on one rotary kiln have caused extraordinary challenges for us.

Therefore, we have only had one kiln in operation since Wednesday 23rd November and we can currently only offer approx. a third of our capacity.

We expect to have two kilns in operation again from Friday 2nd December. The last kiln is expected to be fully operational just before Christmas.

During 2022, we have also had our authorities' exemption for outdoor storage of packaged waste withdrawn which reduces our storage capacity for packaged waste.

Unfortunately, this means that we must temporarily ask you to give notice concerning your waste deliveries at least 5-7 workdays before you intend to deliver your waste, so we can plan and receive it most optimally. This applies to all deliveries of packaged and unpackaged waste.

We do not expect the extraordinary situation to change significantly until after the New Year and hope for your understanding.

Kind regards

Fortum Waste Solutions A/S

Jørn C. Tidemann
Sales Director